

4. Timely redressal of the grievances through appropriate committees



MANIBEN NANAVATI WOMEN'S COLLEGE

(Affiliated to S.N.D.T. Women's University)

Conducted by : SHREE CHANDULAL NANAVATI WOMEN'S INSTITUTE & GIRLS' HIGH SCHOOL
Vallabhbai Road, Vile Parle (West), Mumbai-400 056.

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E-mail : mnwcollege@hotmail.com • Website : www.mnwc-sndt.org, www.mnwc-sndt.com

NAAC Reaccredited 'A' grade

Chairman Mg. Committee
Smt. Himadri S. Nanavati

Principal
Dr. (Ms.) Harshada Rathod

Internal Complaint Committee (ICC)

Minutes of the Meeting

The Following members were present for the meeting held on 19th September 2018:


- Dr. Harshada Rathod (Principal)
- Prof. Sunita Sharma (ICC- In-charge)
- Ms. Prema Ramteke (ICC- Co-Incharge)
- Mr. Naresh Lad (ICC- Co-Incharge)
- Mr. Suketu Jariwala (Member)
- Ms. Asha Kulkarni (Member)
- Mrs. Sheetal Sawant (Member)

Review of suggestions received in the box was carried out. The common suggestion received are:

1. Need of Dustbins in Toilets.
2. Internal Assignments to be Planned.
3. Need of Wifi and more Computers.
4. Holidays in Rain.

Course of Action proposed are:

1. Ensuring Dustbins in separate toilets
2. Decision of Holiday during rains can only be declared on University approvals.
3. To inform the teachers to plan the internal assignments and give ample of time to the students.
4. Wifi- Facility in campus cannot be allowed for students but upgrading of computer lab will be considered.


Principal
Dr. (Ms.) HARSHADA S. RATHOD
PRINCIPAL
Maniben Nanavati Women's College
Mumbai - 400 056.



Shree Chandulal Nanavati Women's Institute & Girls' High School's
(Since 1947)

MANIBEN NANAVATI WOMEN'S COLLEGE

(Affiliated to SNT Women's University, Mumbai)

BEST COLLEGE (2018-2019)

Reaccredited with 'A' by NAAC for the 3rd Cycle (2016-2021)

Vallabhbai Road, Vile Parle (West), Mumbai-400 056. Contact: +91-22-4825 1722, 85915 90241

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Chairman, Mg. Committee
Smt. Himadri S. Nanavati

Principal
Dr. (Mrs.) Rajshree Trivedi

Internal Complaint Committee (ICC)

Minutes of the Meeting

The Following members were present for the meeting held on 25th March 2019.

- Dr. Rajshree Trivedi (Principal)
- Prof. Sunita Sharma (ICC- In-charge)
- Ms. Perna Ramteke (ICC- Co-Incharge)
- Mr. Naresh Lad (ICC- Co-Incharge)
- Mr. Suketu Jariwala (Member)
- Ms. Asha Kulkarni (Member)
- Mrs. Sheetal Sawant (Member)

Review of suggestions received in the box was carried out. The common suggestion received are:

1. Too many pigeons in the class and disturbs us
2. Need of Wifi- was addressed.
3. Need of disposal system for sanitary pads.
4. Meeting Principal as it takes longer time.
5. Lectures beyond classroom setting
6. Sometimes teachers speak rudely to students.
7. Office staff to be more helpful.
8. Preparing students for final Exams.

Course of Action proposed are:

1. The Pigeon nets to be put to prevent pigeon entering the classroom.
2. WIFI- is not a priority but more computers can be accessible.
3. System to dispose pads in toilets will be done.
4. Timings for students to meet Principal mam will be put on board.
5. Finding the mechanism to make the administrative process more student friendly.
6. Teachers are requested to be mindful in their communication.
7. Lectures can be done in garden, use of serenity area and backyard with out causing any disturbances to anyone.

Dr. (Mrs.) Rajshree P. Trivedi
Principal

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Smt. Himadri S. Nanavati

Principal
Dr. (Mrs.) Rajshree Trivedi

Internal Complaint Committee (ICC)

Minutes of the Meeting

The Following members were present for the meeting held on 11th October 2019:

- Dr. Rajshree Trivedi (Principal)
- Prof. Sunita Sharma (ICC- In-charge)
- Ms. Prerna Ramteke (ICC- Co-Incharge)
- Mr. Naresh Lad (ICC- Co-Incharge)
- Mr. Suketu Jariwala (Member)
- Ms. Asha Kulkarni (Member)
- Mrs. Sheetal Sawant (Member)

Review of suggestions received in the box was carried out. The common suggestion received re:

1. To have overnight trips.
2. Need of Space for theatre events.
3. Security staff communication is very rude.
4. Drinking Water and more Bathroom to be available.

Course of Action proposed are:

1. Overnight trips do not seem feasible as many constraints are there.
2. Student Council Inc-charge and committee members will look into the matter of arrangements of practice in theatre events.
3. Security In-Charge will be informed to ask their staff to improve their communication with their staff.
4. While making infrastructure changes drinking water and bathroom facilities will be considered.

Dr. (Mrs.) Rajshree P. Trivedi
Principal

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Smt. Himadri S. Nanavati

Principal
Dr. (Mrs.) Rajshree Trivedi

Internal Complaint Committee (ICC)

Minutes of the Meeting

The Following members were present for the meeting held on 15th March 2020:

- Dr. Rajshree Trivedi (Principal)
- Prof. Sunita Sharma (ICC- In-charge)
- Ms. Prerna Ramteke (ICC- Co-Incharge)
- Mr. Naresh Lad (ICC- Co-Incharge)
- Mr. Suketu Jariwala (Member)
- Ms. Asha Kulkarni (Member)
- Mrs. Sheetal Sawant (Member)

Review of suggestions received in the box was carried out. The common suggestion received re:

1. To have common room for students.
2. Increase food options in canteen and make it like cafeteria
3. To have more fans and space in classroom
4. To understand students, view point and be flexible.

Course of Action proposed are:

1. While making infrastructure changes common room facility, fans and space issues will be considered.
2. Canteen Vendor will be asked to increase variety of food.
3. Teachers will be asked to have open and healthy communication with students.

Dr. (Mrs.) Rajshree P. Trivedi
Principal

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Smt. Himadri S. Nanavati

Principal
Dr. (Mrs.) Rajshree Trivedi

Internal Complaint Committee (ICC)

Minutes of the Meeting

The Following members were present for the meeting held on 20th April 2022:

- Dr. Rajshree Trivedi (Principal)
- Dr. Rita Patil
- Dr. Twinkle Sanghavi

Review of suggestions received in the box was carried out. The common suggestion received re:

1. Construction in college is disturbing the teaching and classrooms stink a lot.
2. Extra-curricular and co-curricular to be planned and, make it more transparent.
3. Improvement in washroom hygiene.
4. To have CC TV and accessibility to student whenever need arises.

Course of Action proposed are:

1. Alternative classes to be provided wherever stink smell is there and construction of other areas will be done during vacation
2. An well- planned academic calendar is always done. For some activities dates are received from University so there had been problem. Regular updates will be shared with the students.
3. Pad vending machines will be installed.
4. CCTV measure will be taken into consideration.

Dr. (Mrs.) Rajshree P. Trivedi
Principal

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Vile Parle (West), Mumbai - 400 056.



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Chairman, Mg. Committee
Smt. Himadri S. Nanavati

Principal
Dr. (Mrs.) Rajshree Trivedi

Internal Complaint Committee (ICC)

Minutes of the Meeting

The Following members were present for the meeting held on 9th October 2022

- Dr. Rajshree Trivedi (Principal)
- Dr. Rita Patil
- Dr. Twinkle Sanghavi
- Mr. Suketu Jariwala
- Ms. Asha Kulkarni
- Ms. Shirin Plasterwala,
- Ms. Neelu Jha,
- Ms. Sheetal Sawant

Review of suggestions received in the box was carried out. The common suggestion received re:

1. To have medical kits in every class
2. During exam the instruction should be given before or after the exam and not during the exam.
3. To support students for extra-curricular activities.
4. To understand students, view point and be flexible.

Course of Action proposed are:

1. Since every class medical kit will not be possible the location is communicated via CR on a continuous basis.
2. Focus and Support students for extra-curricular activities.
3. Through exam committee the information will be disseminate to the teachers.

Dr. (Mrs.) Rajshree P. Trivedi
Principal

Maniben Nanavati Women's College,
Vile Parle (West), Mumbai - 400 056.